



# LINDSTROM

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SALES DISTRIBUTION CENTERS  
MINNEAPOLIS • CHICAGO • NEW YORK • GREENVILLE • DALLAS

Date: 10/6/2017

## Return of Goods Authorization Notification

Dear Customer,

Please allow this letter to acknowledge that we shall accept certain return goods for credit. The terms for return are:

- \* Product returns will only be accepted after previously authorized by a customer service representative and must be accompanied by a Return of Goods Authorization number (RGA). Unauthorized returns will not be accepted and will be returned at the shipper's expense.
- \* All returns must be in the original Lindstrom/Titan/Hodell packaging and be in the condition they were originally shipped to you in.
- \* Our agreement to accept returns for credit is expressly conditional upon your agreement to pay any remaining balance due
- \* Restocking charges may be applicable of 25%.
- \* Only products shipped within the last three (3) months may be returned.

Thank you for your cooperation in this matter.

Regards,

Rob Lucas  
V.P. Business Development  
Lindstrom